



Sauleda

5-YEAR WARRANTY AGORA WHITE AND COLORS

The Agora warranty covers abnormal damage to the fibre, due to loss of colour or resistance, in normal conditions of exposure, including sunlight, mould, rot and atmospheric agents in general, and provided the fibre has been installed, used and maintained correctly.

The warranty does not include the installation work performed by the distributor, and only covers replacement of the affected fabric.

Neither does the warranty cover damage due to abusive use, accidental burns, negligence or piercing.

How is the warranty enforced:

Sauleda, S.A. will replace the damaged fabric with a new one.

The warranty is enforced once the necessary loss appraisals have been made, pursuant to the following terms:

During the first 5 years, Sauleda, S.A. will replace the damaged fabric free of charge or depending on the circumstances, excluding all expenses and without paying the cost of installation by the distributor, but only the affected fabric.

How are claims processed?

Within 15 days of observing the damage, customers should send a registered letter requesting acknowledgement of receipt to SAULEDA, S.A. - Departamento de Atención al cliente (Customer Service Department) - Travessera de les Corts, 102 E-08028 BARCELONA (Spain) with the bill of sale.

Then the fabric will be examined by SAULEDA, S.A. insurance company's experts and appraisers. The solution in the event of replacing the faulty fabric does not entail an extension of the warranty for the replaced fabric.

5-YEAR WARRANTY TEXTILE LIGHT

The Agora warranty covers abnormal damage to the fibre, due to loss of colour or resistance, in normal conditions of exposure, including sunlight, mould, rot and atmospheric agents in general, and provided the fibre has been installed, used and maintained correctly.

The warranty does not include the installation work performed by the distributor, and only covers replacement of the affected fabric.

Neither does the warranty cover damage due to abusive use, accidental burns, negligence or piercing.

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